



Utility Assistance Program

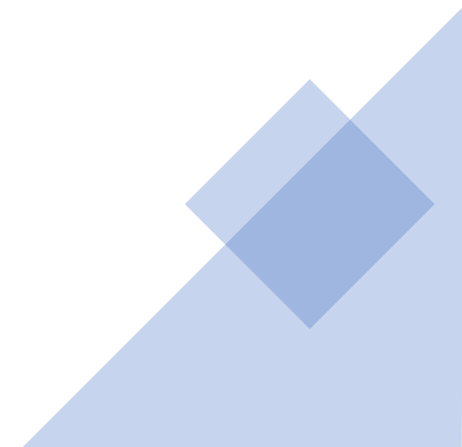
American Rescue Plan Act

City of San Antonio

October 26, 2021




Utility Assistance Program

- CPS
 - \$20 Million
 - SAWS
 - \$10 Million
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Qualifications

1. San Antonio Resident
 2. Show proof of hardship due to COVID for the time between March 1, 2020 to September 30, 2021
 - Unemployment or furlough letter;
 - Paystubs showing decreased income;
 - Documentation of unexpected expenses;
 - Medical documentation showing inability to work; or
 - Signed self declaration explain how COVID impacted their finances
 3. Must enroll in the affordability program or a payment plan with the utility.
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Allowances

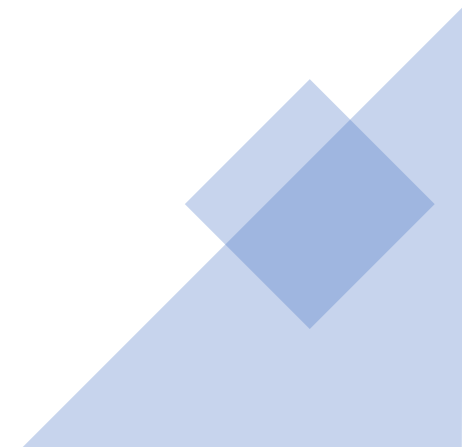
1. If income is below 125% of poverty rate 100% of the balance for the time between March 1, 2020 – September 30, 2021 will be waived.

Family Size	125% of Poverty Level
1	\$ 16,100
2	\$ 21,775
3	\$ 27,450
4	\$ 33,125
5	\$ 38,800
6	\$ 44,475
7	\$ 50,150
8	\$ 55,825

2. If income is above 125% of Poverty Level then the customer will receive a credit for the time between March 1, 2020 – September 30, 2021 provided they make the payments in accordance with the terms of their payment plan.
 1. SAWS Credit up to \$700
 2. CPS Credit up to \$1,000



Application Process

- CPS and SAWS will screen for eligibility and process applications.
 - City Council will consider the program at the November 18, 2021 Council Meeting.
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